

Privacy Policy

Last updated: **11/17/2025**

This Privacy Policy describes **Gallatin Family Practice's** policies and procedures on the collection, use, and disclosure of your information when you use the Service and tells you about your privacy rights and how the law protects you. We use your personal data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this Privacy Policy.

Interpretation and Definitions

Interpretation

Words with capitalized initial letters have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or plural.

Definitions

For the purposes of this Privacy Policy:

- **Account** means a unique account created for you to access our Service or parts of our Service.
- **Affiliate** means an entity that controls, is controlled by, or is under common control with a party.
- **Company** (referred to as either "the Company," "We," "Us," or "Our" in this Agreement) refers to **Gallatin Family Practice, 608 Commons Dr., Suite A, Gallatin, TN 37066**
- **Cookies** are small files placed on your device that store browsing history details.
- **Country** refers to the United States of America.
- **Device** means any device that can access the Service, such as a computer, cellphone, or tablet.
- **Personal Data** is any information that relates to an identified or identifiable individual.
- **Service** refers to the Website.
- **Service Provider** means any natural or legal person who processes the data on behalf of the Company.
- **Usage Data** refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself.
- **Website** refers to **<https://gallatinfamilypractice.com/>**

- **You** means the individual accessing or using the Service, or the company on behalf of which such individual is accessing or using the Service.
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Collecting and Using Your Personal Data

Types of Data Collected

Personal Data

While using our Service, we may ask you to provide certain personally identifiable information, including but not limited to:

- Email address
- First name and last name
- Phone number
- Usage Data

Usage Data

Usage Data is collected automatically when using the Service and may include information such as:

- Your device's IP address
- Browser type and version
- Pages visited
- Time and date of visit
- Time spent on pages
- Unique device identifiers

When accessing the Service through a mobile device, additional information such as mobile operating system, device type, and mobile browser may be collected.

Tracking Technologies and Cookies

We use Cookies and similar tracking technologies to track the activity on our Service and store certain information.

Types of Cookies Used:

- **Necessary Cookies** – Essential for service functionality.
- **Cookies Policy Acceptance Cookies** – Identify if users accepted cookies.
- **Functionality Cookies** – Remember your preferences.

For more details, refer to our Cookies Policy.

Use of Your Personal Data

The Company may use your Personal Data for the following purposes:

- To provide and maintain our Service
- To manage your Account
- To fulfill contractual obligations
- To contact you via email, SMS, or phone
- To provide special offers, updates, and relevant information
- To manage your requests
- To comply with legal obligations
- For other business-related activities

Subscriber mobile information, including opt-in data and consent details, will not be shared with any third parties for marketing or promotional purposes. Such information will only be shared with third parties when explicitly authorized by the subscriber or as required by law. By providing your phone number, you agree to receive text messages from Gallatin Family Practice for Customer Care notifications. Consent is not required as a condition of purchase.

For Customer Care communications, you can opt out by replying STOP in the text thread. Message frequency may vary, and message data rates may apply. Carriers are not liable for delayed or undelivered messages. Text HELP for assistance, or email gallatinfamilypractice@gmail.com

Retention of Your Personal Data

We will retain your Personal Data only for as long as necessary for the purposes set out in this Privacy Policy.

Disclosure of Your Personal Data

We may disclose your personal information:

- To Service Providers

- For business transfers
 - To Affiliates and business partners
 - To comply with legal obligations
 - With your consent
 - We do not sell, rent, or trade personal information to third parties.
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Security of Your Personal Data

While we strive to use commercially acceptable means to protect your data, no method of transmission or storage is 100% secure.

Children's Privacy

Our Service is not intended for individuals under the age of 13. If you are a parent or guardian and become aware of your child's data being collected, please contact us.

Links to Other Websites

Our Service may contain links to external sites. We advise reviewing the Privacy Policies of such sites as we do not control them.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. You will be notified of changes via email or a notice on our Service.

Contact Us

If you have any questions about this Privacy Policy, you can contact us at:

- By email: gallatinfamilypractice@gmail.com
- By phone: (615) 452-5901
- By texting: "HELP"